

## **BOOKING**

For open courses we require a completed booking from each course participant. This can be completed on-line on our website or we can email you a booking form for you to fill in. This can be printed out and faxed to us on +43 5472 20226 or sent by post. For group courses we need the names and addresses of each student which also can be filled in on-line with a group booking form.

## **PAYMENT**

We require a deposit of 50% of the course fee, transferred to our account within 14 days of booking. The outstanding balance is due to reach our account, at the latest, 15 days before the start of the course.

Course fees do not include: accommodation, meals, transport costs or equipment hire. Personal equipment can be hired from us for a small hire charge, if booked in advance.

## **CANCELLATION**

The deposit is refundable up to 15 days prior to the course date minus a booking fee of €20.00, or can be transferred to a course at a later date. Cancellation of a course place between 14 and 5 days before the start of the course will lose your deposit. Cancellation of a course place 4 or less days before the course start (or non attendance) will be billed at the full course cost. If Swiftwater Rescue cancels the course, for any reason, all payments are fully refundable. We reserve the right to postpone or cancel a course if we feel that it is necessary (extreme weather, not enough course participants).

## **REQUIREMENTS**

Every student must read and understand the pre-requirements for the course they are booked on.

SRT - physically fit, good swimming ability, able to throw a throwbag at least 10m and able to tie basic climbing knots.

WRT - physically fit, good swimming ability, able to throw a throwbag at least 10m, able to tie basic climbing knots and kayak on grade 3 whitewater.

SRT Advanced - Must of attended a SRT or WRT course in the last 3 years, physically fit, good swimming ability, can tie all the knots from the SRT course with in ten seconds and abseil comfortably.

## **RECERTIFICATION**

Rescue 3 certification is valid for three years. All over the world Rescue 3 international trains people in water rescue, and once you have attended a Rescue 3 course you can re-certify for the same course anywhere in the world, with any Rescue 3 Instructor, for half the price of the regular course as long as your certification is valid. When recertifying you will need to bring your certificate and manual with you to the course.

